

Faculty & Employee
**ASSISTANCE
PROGRAM**

CRITICAL INCIDENT RESPONSE

FEAP's experts
improve outcomes

Learn more online



uvafeap.edu
434.243.2643
feap@uvahealth.org

STAGE ONE

SAFETY & STABILIZATION

Establish a sense of safety and continue monitoring employees.

STAGE TWO

COMMUNICATE

Within hours, update facts, validate feelings, reinforce coping strategies, identify additional needs.

STAGE THREE

BE PRESENT

24-48 hours after event, check in with team, listen, and validate reactions.

FEAP IS HERE

Early involvement and partnership will improve outcomes after critical incidents.

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